



1664 Mini Karaoke Set Promotion May – June 2026 FAQ

Q1: When is the promotion period?

The promotion period is from 1st May 2026 until 30th June 2026, while stocks last, on a first-come, first-served basis.

Q2: Who is eligible to participate in this promotion?

This promotion is open to all non-Muslims aged 21 years and above who are residents in Malaysia. Employees of the Organizer, its associate agencies, affiliates, distributors, dealers, sponsors, advertising and contest agencies, and members of their immediate families will not be eligible to participate in this promotion.

Q3: How to participate in the promotion and get Limited Edition 1664 Mini Karaoke Set?

- Supermarkets/ Hypermarkets
 - Participants must buy twelve (12) cans of any of the Participating Products at Participating Outlets in a single receipt, to redeem ONE (1) unit of Limited Edition 1664 Mini Karaoke Set (“Gift with Purchase”).
- E-commerce
 - Participants must buy twelve (12) cans of any of the Participating Products at Participating Outlets in a single receipt, to redeem ONE (1) unit of Limited Edition 1664 Mini Karaoke Set (“Gift with Purchase”).
- Bars, Cafés and Restaurants
 - Participants must buy 1664 Blanc worth RM90 and above at the Participating Outlets in a single receipt, to redeem ONE (1) unit of Limited Edition 1664 Mini Karaoke Set (“Gift with Purchase”).

Q4: What are the participating products for this promotion?

- 1664 Blanc
- 1664 Rosé
- 1664 Brut

Q5: Where can I purchase the Limited Edition 1664 Mini Karaoke Set?

The Limited Edition 1664 Mini Karaoke Set is not available for sale.

Q6: Which outlets of Bars, Cafés and Restaurants participated in this campaign?

There are selected outlets displayed with 1664 Mini Karaoke Set Promotion Point-of-Sale Materials displayed in the premises.

Q7: How do I get the Limited Edition 1664 Mini Karaoke Set in Super/ Hypermarkets?

Selected outlets displayed with 1664 Mini Karaoke Set Promotion Point-of-Sale Materials displayed in the premises. Scan the QR Code and fill up the form to submit for redemption.

Q8: Which are the participating outlets for E-Commerce?

- Carlsberg Official on Shopee (The Limited Edition 1664 Mini Karaoke Set will be delivered with the order)
- Carlsberg official store (powered by TME) on GRAB (Online submission is needed)
- Panda Mart (Food Panda) (Online submission is needed)

Q9: Does it consider valid when I purchase from Super/ Hypermarkets E-commerce Platform such as Bites, myAeon2go, Jaya Grocer on Grab, Lotus's Online Grocery Store and etc?

Yes, purchases made through Super/Hypermarkets' official e-commerce platforms are considered valid for redemption, provided a valid receipt is submitted. However, you're required to submit your redemption through the campaign website for purchases made from these platforms.

Q10: How many units of Limited Edition 1664 Mini Karaoke Set am I eligible to redeem per receipt?

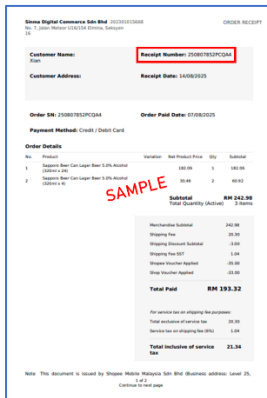
Your receipt must show a purchase of at least 12 cans to enable eligibility to redeem 1 unit of 1 Limited Edition 1664 Mini Karaoke Set. Limited to 3 units per contact number.

Q11: What information must be visible in the photo of the receipt?

The photo of receipt must be able to clearly state the below: -

- Receipt number
- Name and/or logo of the outlet where the purchase was made
- Date of purchase
- Participating products purchased
- Correct quantity purchased

References of Valid Receipts – E-Commerce/ Supermarkets & Hypermarket



Remarks: Please refer to “promo mechanics” for purchase requirement.

References of Valid Receipts – Bars, Cafés and Restaurants



Remarks: Please refer to “promo mechanics” for purchase requirements.

Q12: What are the conditions of the receipt that will be rejected from redemption?

- No 1664 product purchases
- Did not meet the minimum purchase required
- Unable to see the details as stated in Q11
- Blurry Images
- Out of Promotion Period
- Duplicated with other submissions

Q13: Can I combine two receipts to make it eligible for the redemption/ participation?

Unfortunately, the submission is only considered valid if the purchase is made in a **Single Receipt**.

Q14: How do I know if I have successfully redeemed the Limited Edition 1664 Mini karaoke set?

After the submission of the required details, a pop-up 'Thank-you' message will appear. You will also receive thank you email from 1664malaysia.promo@laconix.asia that notifies you that the submission was successful.

Alternatively, you can also track your entry status at <https://1664malaysia.com/promotionequity2026/check-status> by entering your submitted contact number.

Q15: What can I do if my submission status remains the same after 7 days?

You may contact the support team at the contact method below.

Via WhatsApp: 012-6862534

Via Email: 1664malaysia.promo@laconix.asia

Q16: What do I have to do when my submission status turned to "successful"

Once your entry is approved, we will process and deliver your Limited Edition 1664 Mini Karaoke Set to the delivery address provided within Sixty (60) working days. You may check your entry updates at <https://1664malaysia.com/promotionequity2026/check-status> by the mobile number submitted.

Q17: How many Limited Edition 1664 Mini Karaoke Set can a participant redeem?

Each unique mobile number can redeem up to a maximum of **Three (3) sets** of Limited Edition 1664 Mini Karaoke Set.

Q18: What should I do if I receive a defected Limited Edition 1664 Mini Karaoke Set?

If the Limited Edition 1664 Mini Karaoke Set you received was broken or damaged, please contact our support team using contact method below within **seven (7) days** after receiving the item.

Kindly provide a video to show the defective issue with your full name, mobile number and delivery address for verification purpose. We will review the case and assist with a replacement (available subject to approval and availability) if it complies with the promotion's terms and conditions.

Q19: Who can I contact if I have questions about my submissions?

Via WhatsApp: 012-6862534

Via Email: 1664malaysia.promo@laconix.asia

Via 1664 Malaysia Facebook Page: <https://www.facebook.com/1664MY>